<Date>

<Name> Case Number: < >

<Address>

<City>, <State> <ZIP>

To the Estate of <Name>:

Our records show <name> has passed away. Please accept our condolences.

Because of this report of death, <name>’s coverage in <plan name> ended as of <**disenrollment effective date**>.

**What if this information is wrong?**

If this information is wrong and you have already contacted Social Security, disregard this letter.

If this information is wrong and you haven’t already reported it, here is how to fix it:

1. Call Social Security at 1-800-772-1213 Monday through Friday 7 AM to 7 PM to have your records corrected. TTY users should call 1-800-325-0778. **Ask Social Security to give you a letter that says they’ve fixed your records.**
2. Report the correction to Medicaid by calling Michigan ENROLLS toll-free at 1-800-975-7630. Persons with hearing and speech disabilities may call the TTY number at 1-888-263-5897. The office hours are Monday through Friday 8 AM to 7 PM.

Note: Please keep using your <plan name> providers for your health services and network pharmacies while your records are being corrected by Social Security.

What if I have questions?

If you have any questions, call Michigan ENROLLS toll-free at 1-800-975-7630. Persons with hearing and speech disabilities may call the TTY number at 1-888-263-5897. The office hours are Monday through Friday 8 AM to 7 PM.

If you have general questions about your Medicare enrollment options, you can also call the Michigan Medicare/Medicaid Assistance Program (MMAP) at 1-800-803-7174. They are open Monday through Friday from 8 AM to 5 PM. The call is free.

If you have questions about Medicare, call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. You can also visit the [Medicare home page](https://www.medicare.gov/) (<https://www.medicare.gov>).

Sincerely,

<Plan name>

<Plan name> is a health plan that contracts with both Medicare and Michigan Medicaid to provide benefits of both programs to enrollees.

[*The next sentence following disclaimer must be in English, Arabic, Spanish, and all non-English languages that meet the Medicare or State thresholds for translation, whichever is most beneficiary friendly. The non-English disclaimer must be placed below the English version and in the same font size as the English version.*]You can speak with someone about getting this information in other languages. Call <toll-free number>. The call is free.

You can also get this information in other languages and formats, like large print, Braille, and audio CD.